Privacy policy

Your Privacy

Your privacy is important to us. To better protect your privacy we provide this notice explaining our information practices and the choice made about the way your information is collected. To make this notice easy to find, we make it available on our website and from our office on request.

Collection of Personal Information

Our website does not use cookies or collect any client data.

Any personal data we hold is collected via our office, is used for us to contact you directly as a property owner or tenant. We hold the data to enable us to communicate, for managing your account, or complete contracted work, or make contact with regard to potentially safety critical issues.

This data is not shared with any third parties for marketing purposes.

We will generally only disclose your data in particular circumstances i.e. :-

If we have a duty to disclose to comply with a legal obligation, or to enforce or apply our terms and conditions of trade or other agreements.

To protect the rights, property, or staff, customers or others.

In response to a government authority.

If we sell or buy any business or assets, which require disclosure.

Links to third party Websites

Where included, links on our website are for your use and reference. We are not responsible for the privacy policies on these websites. You should be aware that the privacy policies of these sites may differ from our own.

How long will we retain your information?

We will not retain your personal information longer than necessary, taking into account information needed for product guarantee, any statutory requirements (ie HMRC, Gas Safe) and any other legal requirements with limitation periods.

Changes to this Privacy Statement

The contents of this statement may be altered at any time, at our discretion.

If you have any questions regarding the privacy policy please contact More Than Gas Ltd